

Rev. F. J. (Eric) Shepard

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To Whom It May Concern,

Re : Southern Energy Solitions LLC
Dba Southern Vinyl Siding & Windows Solutions
200 Anderson Drive
Liberty, SC 29657

I recently purchased a 160 year old home in Abbeville, SC. The windows in the home were original. Their mountings were exhibiting some rot, the glass was loose in the frames, and settling had changed the shape of the openings, in some cases quite dramatically.

I called three different companies to quote on new windows. The quotes were all based on the same parameters. Two of the quotes were very close, while one was way too expensive.

Mr. Lamar Bunch was the representative of Southern. He arrived in a timely manner, he was very knowledgeable about his product, and he was comfortable with the issues of an older home. He was also aware that two other quotes had been made, and accepted that his bid was to be competitive without knowledge of the other prices.

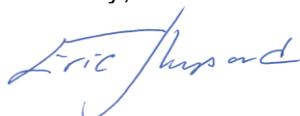
I had done my homework on Southern. I was aware of service issues in the past, but had spoken to others who had advised of an ownership change that had resulted in very positive results. Equally, I had served a church where we had used Southern several years prior with good results.

Mr. Bunch presented his quote, and I promised a call. I did some more research, and despite his being 13% higher than the lowest quote, we chose Southern.

A few weeks later, Southern's installation team showed up. They arrived promptly, they went straight to work, and they did an extraordinary job within very trying circumstances. They made a mess, and they cleaned up every bit of it. One window arrived broken from the factory. They called it in, and within two week it was replaced.

We are extremely pleased with our Southern windows. Several of our neighbors have commented on the quality of both product and installation. We have had the occasion to ask questions and each has been answered promptly. We are doing some modifications that will require new windows, and we will be calling Southern for sure.

Sincerely,



Rev. F. J. (Eric) Shepard